



## Risk assessment

Company name: Allenby Coach Hire

Assessment carried out by: John Dewberry.

Date of next review: January 2027

Date assessment was carried out: January 2026

What are the hazards?	Who might be affected?	What actions are being taken to mitigate the risks?	What further action do you need to take to control the risks?	Who needs to carry out the action?	Risk
<b>Roadworthiness of vehicle</b> (Risk of vehicle failure)	Driver /Passenger	Vehicles maintained in accordance with Vehicle Inspectorate requirements. Daily vehicle inspection carried out in accordance with driver's handbook Defect reporting procedure in place Maximum speed limit of 62.5mph (100km)	Drivers must hold a current PCV Licence and Drivers CPC card Allenby provides training and mentoring Driver assessment at time of employment	Driver	Low
<b>Obstructions/Safety on Board</b>	Driver/ Passenger	Driver to ensure passenger use seat belts and stow luggage safely	Monitor luggage racks and under seat for loose luggage or obstructions	Driver/ Passengers	Low
<b>Other road users - vehicles</b> (Risk of stationary coach being struck by another vehicle)	Driver/ Passenger	Driver pulls as far off road as possible Passengers alight to a safe place away from the vehicle Vehicle lights maintained in working order and hazard warning lights fitted in accordance with Legal requirements.	Coach parked in designated parking bays when left unattended Driver to follow accident protocol Use warning lights and triangle	Driver	Low

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<b>Boarding &amp; Alighting</b>	Driver /Passenger	Driver to use driver's door (where possible) Driver to aloft before passengers' board and disembark.	Driver to remain off the coach whilst passengers board/disembark. Driver to advise passengers (whilst outside the vehicle) as to where they should be seated (Not applicable to schools as they will have their own leads onboard)	Driver/Passengers	Low
<b>Accidents</b>	Driver /Passenger	Ensure passengers are moved to a safe place	Driver to follow accident protocol Use warning lights and triangle	Driver/Passengers	Low
<b>Dealing with Luggage</b>	Driver /Passenger	Driver to assist the loading/unloading of luggage.	Care to be taken handling heavy luggage, 20kg maximum for drivers to be lighting	Driver/Passengers	Low
<b>Transporting a passenger that starts to become unwell</b>	Driver /Passenger	Driver to stop as soon as safely possible Advise passenger to contact NHS 111/999	Driver to inform management immediately. Driver to use full PPE around passenger.	Driver/Passengers	Low
<b>Contact with cleaning materials</b>	Driver	Ensure safe use of cleaning products as per directions. Ensure safe disposal of PPE and cleaning products.	Ensure cleaning materials are replenished regularly	Driver	Low

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<b>Passengers - personal safety at stops</b>	Passenger	Driver briefs passengers on duration of stop and departure time in accordance with 'Best Practice' Head counts on arrival and prior to departure Driver to advise passengers as to any additional specific hazards at the stopping location if known.	If problems are encountered at a particular stop, driver to inform Company on return so that other drivers can be briefed. Instruct young persons to remain in groups of at least two at all times while away from the vehicle	Driver	Low
<b>Impaired driver performance - fatigue</b>	Driver/ Passenger	Daily rest periods and driving breaks Daily driving hours not exceeded Route planning in accordance with 'Best Practice' Two-driver operations where necessary	Monitoring of tachograph records	Driver	Low
<b>Impaired driver performance - distraction</b>	Driver/ Passenger	Pre-journey safety briefing in accordance with 'Best Practice' Driver prohibited from using handheld mobile telephone while vehicle is in motion Group organiser or other nominated person seated closest to driver	Supervision of passengers No smoking on the vehicles Drivers briefed not to use handheld microphone or speak directly to any person when the vehicle is in motion	Driver	Low

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<b>Environmental Allergies</b>	Passenger	Has the passenger/ group informed the driver before boarding the coach that there may have an environmental allergy	Coaches to be kept as clean as possible. High risk food not to be consumed on the coach. Passenger to ensure they have an EpiPen	Passenger/Driver	Low